

CERTIFICATION OF ENROLLMENT

**SUBSTITUTE SENATE BILL 6025**

Chapter 249, Laws of 2024

68th Legislature  
2024 Regular Session

CONSUMER LOANS—VARIOUS PROVISIONS

EFFECTIVE DATE: June 6, 2024

Passed by the Senate March 5, 2024  
Yeas 49 Nays 0

DENNY HECK

**President of the Senate**

Passed by the House February 29, 2024  
Yeas 96 Nays 0

LAURIE JINKINS

**Speaker of the House of  
Representatives**

Approved March 25, 2024 2:15 PM

JAY INSLEE

**Governor of the State of Washington**

CERTIFICATE

I, Sarah Bannister, Secretary of the Senate of the State of Washington, do hereby certify that the attached is **SUBSTITUTE SENATE BILL 6025** as passed by the Senate and the House of Representatives on the dates hereon set forth.

SARAH BANNISTER

**Secretary**

FILED

March 26, 2024

**Secretary of State  
State of Washington**

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**SUBSTITUTE SENATE BILL 6025**

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AS AMENDED BY THE HOUSE

Passed Legislature - 2024 Regular Session

**State of Washington                      68th Legislature                      2024 Regular Session**

**By** Senate Business, Financial Services, Gaming & Trade (originally sponsored by Senators Stanford, Dhingra, Frame, Hasegawa, Kuderer, Nguyen, Saldaña, Trudeau, Valdez, and C. Wilson)

READ FIRST TIME 01/31/24.

1            AN ACT Relating to protecting consumers from predatory loans;  
2 amending RCW 31.04.025, 31.04.027, and 31.04.035; and creating new  
3 sections.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5            NEW SECTION.    **Sec. 1.**    This act may be known and cited as the  
6 predatory loan prevention act.

7            **Sec. 2.**    RCW 31.04.025 and 2023 c 275 s 15 are each amended to  
8 read as follows:

9            (1) Each loan made to a resident of or a person physically  
10 located in this state by a licensee, or persons subject to this  
11 chapter, is subject to the authority and restrictions of this  
12 chapter.

13            (2) A person may not engage in any device, subterfuge, or  
14 pretense to evade the requirements of this chapter including, but not  
15 limited to: Making loans disguised as personal property sale and  
16 leaseback transactions; disguising loan proceeds as a cash rebate for  
17 the pretextual installment sale of goods or services; or making,  
18 offering, assisting, or arranging a debtor to obtain a loan with a  
19 greater rate of interest, consideration, or charge than permitted by  
20 this chapter through any method, including mail, telephone, internet,

1 or any electronic means regardless of whether the person has a  
2 physical location in the state.

3 (3) If a loan exceeds the rate permitted under this chapter, a  
4 person is a lender making a loan subject to the requirements of this  
5 chapter notwithstanding the fact that the person purports to act as  
6 an agent, service provider, or in another capacity for another person  
7 that is exempt from this chapter, if, among other things:

8 (a) The person holds, acquires, or maintains, directly or  
9 indirectly, the predominant economic interest in the loan; or

10 (b) The totality of the circumstances indicate that the person is  
11 the lender, and the transaction is structured to evade the  
12 requirements of this chapter.

13 (4) This chapter does not apply to the following:

14 (a) Any person doing business under, and as permitted by, any law  
15 of this state or of the United States relating to banks, savings  
16 banks, trust companies, savings and loan or building and loan  
17 associations, or credit unions;

18 (b) ~~((Entities))~~ Any person making loans under chapter 19.60 RCW  
19 (pawnbroking);

20 (c) ~~((Entities))~~ Any person conducting transactions under chapter  
21 63.14 RCW (retail installment sales of goods and services), unless  
22 credit is extended to purchase merchandise certificates, coupons,  
23 open or closed loop stored value, or other similar items issued and  
24 redeemable by a retail seller other than the retail seller extending  
25 the credit;

26 (d) ~~((Entities))~~ Any person making loans under chapter 31.45 RCW  
27 (check cashers and sellers);

28 (e) Any person making a loan primarily for business, commercial,  
29 or agricultural purposes unless the loan is secured by a lien on the  
30 borrower's primary dwelling;

31 (f) Any person selling property owned by that person who provides  
32 financing for the sale when the property does not contain a dwelling  
33 and when the property serves as security for the financing. This  
34 exemption is available for five or fewer transactions in a calendar  
35 year. This exemption is not available to individuals subject to the  
36 federal S.A.F.E. act or any person in the business of constructing or  
37 acting as a contractor for the construction of residential dwellings;

38 (g) Any person making loans made to government or government  
39 agencies or instrumentalities or making loans to organizations as  
40 defined in the federal truth in lending act;

1 (h) (~~Entities~~) Any person making loans under chapter 43.185A  
2 RCW (housing trust fund);

3 (i) (~~Entities~~) Any person making loans under programs of the  
4 United States department of agriculture, department of housing and  
5 urban development, or other federal government program that provides  
6 funding or access to funding for single-family housing developments  
7 or grants to low-income individuals for the purchase or repair of  
8 single-family housing;

9 (j) Nonprofit housing organizations making loans, or loans made,  
10 under housing programs that are funded in whole or in part by federal  
11 or state programs if the primary purpose of the programs is to assist  
12 low-income borrowers with purchasing or repairing housing or the  
13 development of housing for low-income Washington state residents;

14 (k) (~~Entities~~) Any person making loans which are not  
15 residential mortgage loans under a credit card plan;

16 (l) Individuals employed by a licensed residential mortgage loan  
17 servicing company engaging in activities related to servicing, unless  
18 licensing is required by federal law or regulation; and

19 (m) (~~Entities~~) Any person licensed under chapter 18.44 RCW that  
20 process payments on seller-financed loans secured by liens on real or  
21 personal property; and

22 (n) Any person that extends money or credit to another person on  
23 a nonrecourse basis in exchange for a contingent right to receive an  
24 amount of the potential proceeds of any award, judgment, settlement,  
25 verdict, or other resolution from a pending legal action. This  
26 exemption does not apply to any person that requires repayment in the  
27 event the person does not prevail in their civil proceeding.

28 (~~(3)~~) (5) The director may, at his or her discretion, waive  
29 applicability of the consumer loan company licensing provisions of  
30 this chapter to other persons, not including individuals subject to  
31 the S.A.F.E. act, making or servicing loans when the director  
32 determines it necessary to facilitate commerce and protect consumers.

33 (~~(4)~~) (6) The burden of proving the application for an  
34 exemption or exception from a definition, or a preemption of a  
35 provision of this chapter, is upon the person claiming the exemption,  
36 exception, or preemption.

37 (~~(5)~~) (7) The director may adopt rules interpreting this  
38 section.

1       **Sec. 3.** RCW 31.04.027 and 2021 c 15 s 1 are each amended to read  
2 as follows:

3       (1) It is a violation of this chapter for a licensee, its  
4 officers, directors, employees, or independent contractors, or any  
5 other person subject to this chapter to:

6       (a) Directly or indirectly employ any scheme, device, or artifice  
7 to defraud or mislead any borrower, to defraud or mislead any lender,  
8 or to defraud or mislead any person;

9       (b) Directly or indirectly engage in any unfair or deceptive  
10 practice toward any person;

11       (c) Directly or indirectly obtain property by fraud or  
12 misrepresentation;

13       (d) Solicit or enter into a contract with a borrower that  
14 provides in substance that the consumer loan company may earn a fee  
15 or commission through the consumer loan company's best efforts to  
16 obtain a loan even though no loan is actually obtained for the  
17 borrower;

18       (e) Solicit, advertise, or enter into a contract for specific  
19 interest rates, points, or other financing terms unless the terms are  
20 actually available at the time of soliciting, advertising, or  
21 contracting;

22       (f) Fail to make disclosures to loan applicants as required by  
23 RCW 31.04.102 and any other applicable state or federal law;

24       (g) Make, in any manner, any false or deceptive statement or  
25 representation with regard to the rates, points, or other financing  
26 terms or conditions for a residential mortgage loan or engage in bait  
27 and switch advertising;

28       (h) Negligently make any false statement or knowingly and  
29 willfully make any omission of material fact in connection with any  
30 reports filed with the department by a licensee or in connection with  
31 any investigation conducted by the department;

32       (i) Make any payment, directly or indirectly, to any appraiser of  
33 a property, for the purposes of influencing the independent judgment  
34 of the appraiser with respect to the value of the property;

35       (j) Accept from any borrower at or near the time a loan is made  
36 and in advance of any default an execution of, or induce any borrower  
37 to execute, any instrument of conveyance, not including a mortgage or  
38 deed of trust, to the lender of any ownership interest in the  
39 borrower's primary dwelling that is the security for the borrower's  
40 loan;

1 (k) Obtain at the time of closing a release of future damages for  
2 usury or other damages or penalties provided by law or a waiver of  
3 the provisions of this chapter;

4 (l) Advertise any rate of interest without conspicuously  
5 disclosing the annual percentage rate implied by that rate of  
6 interest;

7 (m) Violate any applicable state or federal law relating to the  
8 activities governed by this chapter; ((~~o~~))

9 (n) Make or originate loans from any unlicensed location. It is  
10 not a violation for a licensed mortgage loan originator to originate  
11 loans from an unlicensed location if that location is the licensed  
12 mortgage loan originator's residence and the licensed mortgage loan  
13 originator and licensed sponsoring company comply with RCW 31.04.075;  
14 or

15 (o) Engage in any device, subterfuge, or pretense to evade the  
16 requirements of this chapter including, but not limited to, making,  
17 offering, or assisting a borrower to obtain a loan with a greater  
18 rate of interest, consideration, or charge than is permitted by this  
19 chapter.

20 (2) It is a violation of this chapter for a student education  
21 loan servicer to:

22 (a) Conduct licensable activity from any unlicensed location;

23 (b) Misrepresent or omit any material information in connection  
24 with the servicing of a student education loan including, but not  
25 limited to, misrepresenting the amount, nature, conditions, or terms  
26 of any fee or payment due or claimed to be due on a student education  
27 loan, the terms and conditions of the loan agreement, the  
28 availability of loan discharge or forgiveness options, the  
29 availability and terms of and process for enrolling in income-driven  
30 repayment, or the borrower's obligations under the loan;

31 (c) Provide inaccurate information to a credit bureau, thereby  
32 harming a student education loan borrower's creditworthiness,  
33 including failing to report both the favorable and unfavorable  
34 payment history of the student education loan;

35 (d) Fail to report to a consumer credit bureau at least annually  
36 if the student education loan servicer regularly reports information  
37 to a credit bureau;

38 (e) Refuse to communicate with an authorized representative of  
39 the student education loan borrower who provides a written  
40 authorization signed by the student education loan borrower. However,

1 the student education loan servicer may adopt procedures reasonably  
2 related to verifying that the representative is in fact authorized to  
3 act on behalf of the student education loan borrower;

4 (f) Refuse to communicate with the student education loan  
5 borrower or an authorized representative of the student education  
6 loan borrower;

7 (g) Apply payments made by a borrower to the outstanding balance  
8 of a student education loan, or allocate a payment across a group of  
9 student education loans, in a manner that does not conform with the  
10 borrower's stated intent. However, this subsection (2)(g) does not  
11 require application of a student education loan in a manner contrary  
12 to the express terms of the promissory note;

13 (h) Fail to respond within (~~(fifteen)~~) 15 calendar days to  
14 communications from the student loan advocate, or within such  
15 shorter, reasonable time as the student loan advocate may request in  
16 his or her communication; or

17 (i) Fail to provide a response within (~~(fifteen)~~) 15 calendar  
18 days to a consumer complaint submitted to the servicer by the student  
19 loan advocate. If necessary, a licensee may request additional time  
20 up to a maximum of (~~(forty-five)~~) 45 calendar days, provided that  
21 such request is accompanied by an explanation why such additional  
22 time is reasonable and necessary.

23 (3) The director's obligations or duties under chapter 62, Laws  
24 of 2018 are subject to section 21, chapter 62, Laws of 2018.

25 **Sec. 4.** RCW 31.04.035 and 2018 c 62 s 12 are each amended to  
26 read as follows:

27 (1) No person may (~~(make secured or unsecured loans of money or~~  
28 ~~things in action, or extend credit, or service or modify the terms or~~  
29 ~~conditions of residential mortgage loans, or service or modify~~  
30 ~~student education loans,)) engage in any activity subject to this  
31 chapter without first obtaining and maintaining a license in  
32 accordance with this chapter(~~(, except those exempt under RCW~~  
33 ~~31.04.025 or not subject to licensure under RCW 31.04.420)) .~~~~

34 (2) If a transaction violates subsection (1) of this section,  
35 any:

36 (a) Nonthird-party fees charged in connection with the  
37 origination of the residential mortgage loan must be refunded to the  
38 borrower, excluding interest charges; and

1 (b) (~~Fees or interest charged in the making of a nonresidential~~  
2 ~~loan must be refunded to the borrower~~) Loan that is not a  
3 residential mortgage loan is null, void, uncollectable, and  
4 unenforceable.

5 (3) The director's obligations or duties under chapter 62, Laws  
6 of 2018 are subject to section 21, chapter 62, Laws of 2018.

7 NEW SECTION. **Sec. 5.** This act shall apply prospectively only.  
8 The changes made to chapter 31.04 RCW by this act shall not be  
9 construed to apply to any loan issued prior to the effective date of  
10 the act, unless the loan is renegotiated or modified after the  
11 effective date of the act.

Passed by the Senate March 5, 2024.  
Passed by the House February 29, 2024.  
Approved by the Governor March 25, 2024.  
Filed in Office of Secretary of State March 26, 2024.

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